**Test Plan**

**1. Objective:**

The objective of this test plan is to verify the functionality and usability of the In-Clinic Care Appointment Creation feature on the website. The feature should allow users to view available appointment times, select a reason for the appointment, and confirm the appointment details before creation.

**2. Beginning.**

First of all, I will conduct exploratory testing to research web-site. Then I will read the documentation and make test-scenarios, test-cases.

**3. Test Environment:**

- Operating System: Windows 10

- Browser: Google Chrome, Mozilla Firefox

- Devices: Laptop

**4. Test Scenarios:**

**4.1.** Verify Available Appointment Times:

- Open the https://actionurgentcare.com/ and navigate to "In-Clinic Care" > "San Jose - Blossom Hill Rd."

- Check if the page displays the available appointment times for the selected clinic.

- Verify that the appointment times are displayed accurately and are updated in real-time.

- Ensure that the appointment times are presented in a clear and user-friendly manner.

**4.2.** Select Reason for Consultation:

- After selecting an appointment time, verify that the user is prompted to select a reason for the consultation.

- Check if the available reasons for consultation are displayed accurately and are relevant to the clinic's services.

- Ensure that the user can only select one reason for the appointment.

- Verify that the selected reason for consultation is stored correctly and associated with the appointment.

**4.3.** Confirm Appointment Details:

- After selecting the reason for consultation, verify that the user is shown a confirmation page.

- Check if the appointment date, time, reason for consultation, and clinic information are displayed correctly.

- Ensure that the user has the option to go back and make changes if needed.

- Verify that the user can proceed to create the appointment after confirming the details.

**5. Test Cases:**

Test Case 1: Verify Available Appointment Times

- Step 1: Open the <https://actionurgentcare.com/> and navigate to "In-Clinic Care" > "San Jose - Blossom Hill Rd."

- Step 2: Check if the available appointment times are displayed on the page.

- Step 3: Verify that the appointment times are updated in real-time.

- Step 4: Confirm that the appointment times are presented in a clear and user-friendly manner.

Expected result: the user should be able to see the available appointment times without conflicts.

Actual result: passed.

Test Case 2: Select Reason for Consultation

- Step 1: Select an available appointment time.

- Step 2: Check if the user is prompted to select a reason for the consultation.

- Step 3: Verify that the available reasons for consultation are displayed accurately.

- Step 4: Ensure that the user can only select one reason for the appointment.

- Step 5: Confirm that the selected reason for consultation is stored correctly.

Expected result: the user should be able to select a reason for consultation.

Actual result: passed.

Test Case 3: Confirm Appointment Details

- Step 1: Select an available appointment time.

- Step 2: Select a reason for consultation.

- Step 3: Verify that the user is shown a confirmation page.

- Step 4: Check if the appointment date, time, reason for consultation, and clinic information are displayed correctly.

Expected result: the user should be able to confirm the appointment details.

Actual result: passed.

**6. Bug Reporting:**

I have one found issue that is not user-friendly.

Description: when user switch to see another available dates the Select button stays clickable.

Case:

* Open the link <https://actionurgentcare.com/clinics/blossom-hill>
* Select any available day
* Click on Next

Expected result: after switching to see another available dates the Select button should be not clickable.